



TRUST & COMPLIANCE

Data Security & Encryption

How InvoiceHub protects the most sensitive information your business owns — encrypted, isolated and governed by strict access controls, at every layer.

Security is the foundation, not a feature

An invoicing and accounting platform holds a business's most valuable records — its sales, customers, money and people. We treat that responsibility as sacred. Security is engineered into InvoiceHub at every layer, from the database to the browser.

1 Enterprise cloud infrastructure

InvoiceHub runs on managed, enterprise-grade cloud infrastructure operated by world-class providers, in secured, access-controlled data centres maintained to international standards.

2 Encryption in transit

All communication between your device and InvoiceHub is protected with TLS (HTTPS) using modern, strong ciphers. Your data is never transmitted in plain text.

3 Encryption at rest

Your data is encrypted at rest using AES-256 — the standard trusted by banks and governments. The database and uploaded files are encrypted on disk.

4 Complete tenant isolation

Every business is fully isolated using database-enforced row-level security. One customer can never see, query or reach another customer's data — by design, at the database level.

Only the right people, only the right data

5 Role-based access control

Business owners decide exactly what each team member can do — who can bill, view reports, manage stock or handle payroll — down to the branch and document type. Least privilege, always.

6 Secure, invite-only accounts

Accounts are provisioned by invitation only — public self sign-up is disabled — so no unauthorised account can ever be created against your business.

7 Password & credential protection

Passwords are never stored in plain text; they are protected with industry-standard one-way hashing. Sensitive secrets are additionally encrypted with authenticated AES-256-GCM, and are never written to logs.

8 Server-enforced authorisation

Every action — not just every page — is authorised on the server against your identity, role and plan. All database access uses parameterised queries, eliminating SQL-injection risk.

Defence in depth

Security is layered — even if one control were bypassed, isolation, encryption and server-side authorisation each independently protect your data.

Built to last — and always yours

9 Availability & recovery

InvoiceHub runs on resilient, redundant cloud infrastructure designed for high availability, with automated backup and disaster-recovery capabilities to protect against data loss.

10 You own your data

Your data belongs to you — always. Export your records at any time and request deletion of your account; after deletion data is retained briefly for recovery, then permanently removed.

11 Privacy by principle

We never sell your data, and we never use your customers' information for our own marketing. We process your data solely to provide the service you pay for.

SECURITY CONTACT

Questions about how we protect your data?

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